



## Guide to Ordering Custom Uniforms

Please complete and submit the following information into and email to Tonya Morgan at [tonya@iceboxmail.com](mailto:tonya@iceboxmail.com).

### Order Timeline:

Receive a digital proof within 1–2 business days

Production time: 10–21 business days

Tracking will be provided once order ships

Contact Name:
Contact Phone Number:
Brand: Texas Roadhouse
Store # and Location Name:
Product Name(s) and/or SKU(s):
Sizes and quantities (example: Large - 4 units):
Shipping Method: UPS Ground (Standard shipping Method)
Ship to Address:
Bill to Address:

### Frequently Asked Questions

What's the minimum order quantity?

- **There is a minimum order quantity of 24 units.**

Can I return or exchange the custom uniforms?

- **Unfortunately, all sales are final for any custom made product.**

How long does the whole process take?

- **From initial design to delivery, most orders are completed in 3–5 weeks. Rush production (as fast as 7–10 days) is available for an additional fee.**